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16th July 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200627.

You requested the following information, please also see our response below:

I am writing to you under the FOI Act 2000 to request the following:

- **How many calls to your ambulance service in the last six months were about mental health problems? Please break this down by month (Jan, Feb, March, April, May, June 2020).**

Please also break it down each month by how many calls were for under 18s and how many were for over 18s.

Month	MH related calls	under 18	18 and over	Unknown DOB
January	3150	182	2479	489
February	3496	203	2758	535
March	3642	259	2889	494
April	2643	133	2093	417
May	3101	172	2446	483
June	2256	125	1769	362

Please also provide as much detail as possible on the nature of the call out (for example, an overdose/ suicide attempt/ self-harm/ psychosis).

On Scene Presenting Condition

MENTAL DISORDER

MENTAL AND BEHAVIOURAL DISORDER

INTENTIONAL DRUG OVERDOSE

SUICIDAL THOUGHTS
SOCIAL PROBLEM
INTENTIONALLY HARMING SELF
ALCOHOL INTOXICATION
SUICIDE ATTEMPT
DEPRESSIVE DISORDER
ANXIETY ATTACK
PSYCHOTIC DISORDER
MALAISE
ACUTE CONFUSION
DETAINED IN HOSPITAL UNDER THE MENTAL
HEALTH ACT 1983
INTOXICATION CAUSED BY RECREATIONAL
DRUG MISUSE
CHEST PAIN
HALLUCINATIONS
URINARY TRACT INFECTIOUS DISEASE
ACCIDENTAL DRUG OVERDOSE
MINOR OPEN WOUND
ABDOMINAL PAIN
LACERATION - INJURY
MANIA
ILLNESS
INJURY OF HEAD
INTENTIONAL SELF POISONING
DYSPNEA

DELUSIONS

DOMESTIC ABUSE

HEADACHE

SEIZURE

Please note the following points for the above questions

- We have listed on scene presenting conditions that have appeared more than 10 times.
- The condition ID, which was identified by the call taker as the reason for the call; was used to identify MH-related calls. Please treat all values with caution, as this may not always be what was identified when crew arrived at scene.
- Values provided for June 2020 are up to and including 21st June 2020.
- Values provided are calls not incidents and will include but not limited to calls that were: cancelled by caller, duplicates etc...

Please state how many calls your service received in the same 6-month period for 2019 and 2018, again broken down by month.

For Question 2, this information is available publicly on the AQI website:

<https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/>

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust